



PIVATIC

An Ursviken Group Company

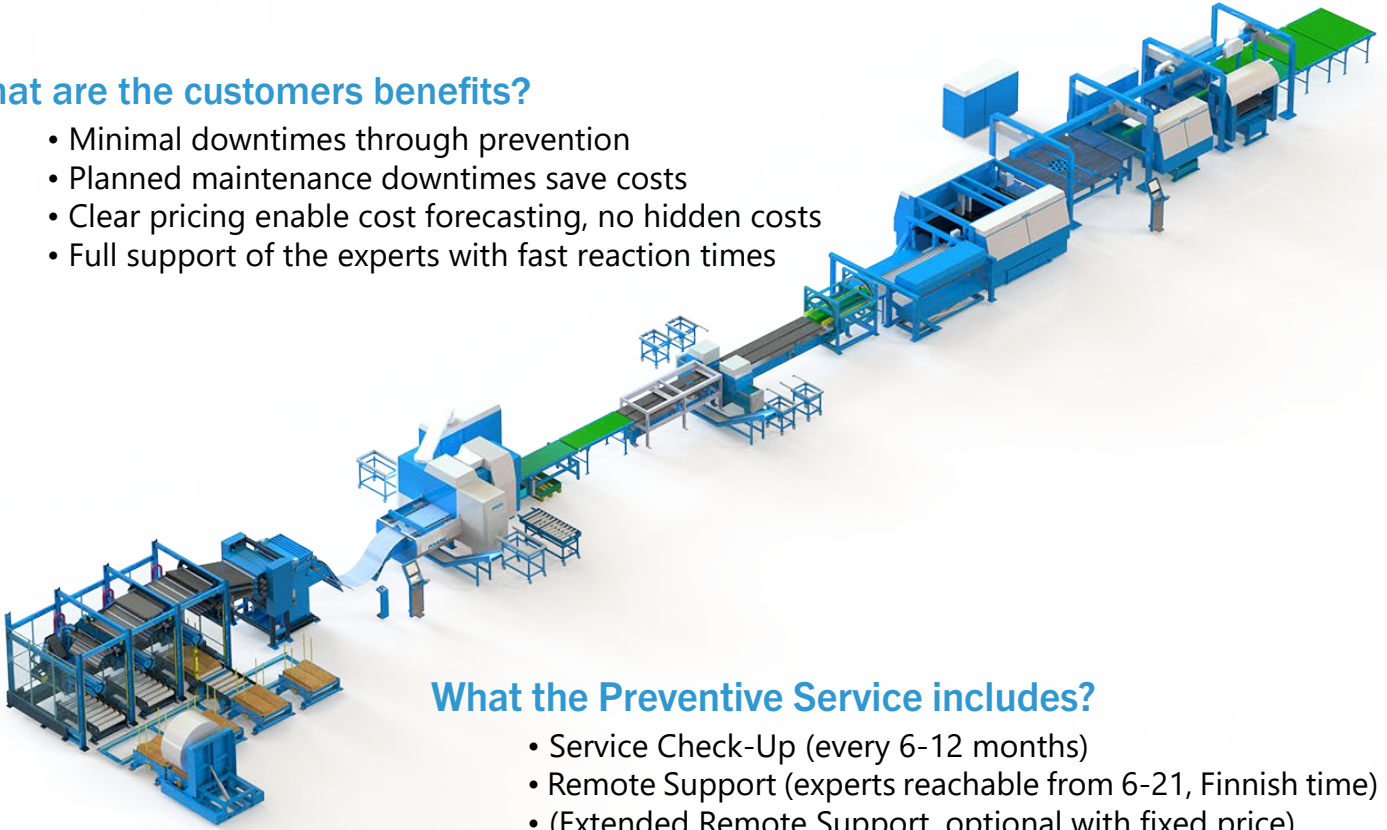
PivaCare

Preventive Service

The purpose of the Preventive Service is to ensure maximum uptime for your Pivatic production line and to keep the machine running smoothly. We want your production to be continuous, efficient and cost-effective.

What are the customers benefits?

- Minimal downtimes through prevention
- Planned maintenance downtimes save costs
- Clear pricing enable cost forecasting, no hidden costs
- Full support of the experts with fast reaction times



What the Preventive Service includes?

- Service Check-Up (every 6-12 months)
- Remote Support (experts reachable from 6-21, Finnish time)
- (Extended Remote Support, optional with fixed price)

Ensure smooth production through the entire life cycle of the Pivatic production line

Contact us to get more information about Preventive Service and get quote today!

service@pivatic.com

www.pivatic.com

How does it work?

We make a service contract with you and schedule date for Service Check-Up where our trained service technician inspects the machine and delivers a detailed report. Based on the Service Check-Up report, our expert makes a comprehensive plan of needed spare parts and maintenance actions, as well as help to schedule the downtime effectively.

During the contract, we offer Remote Support which guarantees you the availability of an expert in weekdays between 6 and 21 Finnish time (UTC + 2). Simple pricing where you pay only for what you use.

With additional Remote Control Device you can extend the remote support to the next level. Ask more from Pivatic Service Team.